

TITLE: BUILDING SERVICE CONNECTIONS POLICY
SECTION: ENGINEERING & PUBLIC WORKS
POLICY NO: 31600-16

APPROVAL DATE: June 23, 2025

CAO Signature: 

Definition

“Building Service Connection” means a piping system that conveys sewage, liquid waste, and or/storm water from a property to a municipal sewer.

POLICY

1. Property owners are responsible for the construction and maintenance of the sewer service connection between the property line and their buildings.
2. Property owners are responsible for removal of blockages from the service connection between their building and the sewer main.
3. The Town is responsible for installation and structural repairs to that portion of the service connection on public property.
4. Town crews will not work on the installation or replacement of service connections on private property.

This policy applies to:

- a) All building service connections for residential, commercial, institutional, and industrial sites, and;
- b) Any building service connections provided to properties within the Municipality of the County of Cumberland (MCC) subject to the Intermunicipal Services Agreement between the Town of Amherst and MCC dated October 4, 2024.

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ROLES AND RESPONSIBILITIES

| Title/Role | Responsibilities |
|------------------------|---|
| Director of Operations | Responsible for ensuring that the policy is reviewed regularly for relevancy. |

For Administrative Use Only:

VERSION LOG

| Amendment Description | Policy Owner | Approved By | Approval Date |
|---|-----------------------------------|-------------|---------------|
| Add a section to describe who the policy applies to; remove section of if a service connection is obstructed. | Director of Operations, Bourgeois | Council | June 23, 2025 |

Minutes Reference Date: June 23, 2025 January 24, 2005